

E-00000C-11-0328

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



ORIGINAL

Investigator: Tom Davis

Phone: () () () FEB -4 P 2-26

Priority: Respond Within Five Days

Opinion No. 2013 - 108225

Date: 2/1/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Wes Last: Lusher

Account Name: Wes Lusher

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

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ELECTRIC

Date: February 1, 2013

To: Arizona Corporation Commission
Docket Control Center
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

From: Wes Lusher

FEB -4 2013

Re: Docket # E-00000C-11-0328

DOCKETED BY	mn
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Commissioners:

"The eight "smart" meter guidelines proposed by your staff are an absolute affront to ratepayers. The "guidelines" seem to be straight from the utilities' wish list. The "guidelines" reflect none of the concerns raised by ratepayers at the open hearings convened by the Arizona Corporation Commission (ACC) in September 2011 and March 2012. Nor do the "guidelines" address any of the concerns submitted by ratepayers to the docket the ACC set up for "smart" meters. The "guidelines" therefore call into question the ACC staff's competence and integrity. Is staff corrupt or just incompetent? Either way, a thorough investigation is needed."

You have been given unbiased information independent of the utility companies. Please protect us as ratepayers. Do not let APS extort money from us who opt out of the smart meter plan.

We agree wholeheartedly with Warren Woodward's letter. Please stop APS' plan to install a smart meter on my

2013-11-00000-3

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home or charge me a fee to opt out of having APS install one on my home.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/1/13: Entered for the record and filed in docket no. E-00000C-11-0328. CLOSED.
End of Comments

Date Completed: 2/1/2013

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